



SOIL ASSOCIATION CERTIFICATION LIMITED FORESTRY EXPRESSION OF DISSATISFACTION FORM

<FORMULIR PERNYATAAN KETIDAKPUASAN>

- Please read the Appeal and Complaint Resolution Procedure (IP-GEN-004) before filling in this form. It can be found on our website here – [Appeal and Complaint Resolution](#)
- <Silakan baca Prosedur Banding dan Penyelesaian Keluhan (IP-GEN-004) sebelum mengisi formulir ini. Prosedur ini dapat ditemukan di situs web kami di sini - [Banding dan Penyelesaian Keluhan](#)>
- Should you need any help in completing this form, please contact the UK office on +44 (0) 117 914 2435
- <Jika Anda memerlukan bantuan untuk mengisi formulir ini, silakan hubungi kantor kami di Inggris di +44 (0) 117 914 2435>
- The Soil Association privacy policy can be viewed on here: [Privacy Policy](#)
- <Kebijakan privasi Soil Association dapat dilihat di sini: [Kebijakan Privasi](#)>

SUBMISSION OF AN EXPRESSION OF DISSATISFACTION <PENYAMPAIAN PERNYATAAN KETIDAKPUASAN>

Contact Name and Surname: <Nama Kontak:>	Click here to enter text.
Organisation/ Affiliation: <Organisasi/Afiliasi:>	Click here to enter text.
Address Contact information: <Informasi Alamat:>	Click here to enter text.
Phone number: <Nomor Telepon:>	Click here to enter text.
Email: <Email:>	Click here to enter text.
Confidentiality: <Kerahasiaan>	<p>If you wish to remain anonymous about this procedure, please check this box and give any additional comments: <input type="checkbox"/></p> <p>Jika Anda ingin tetap dirahasiakan mengenai prosedur ini, silakan centang kotak ini dan berikan komentar tambahan: <input type="checkbox"/></p> <p>Click here to enter text.</p>

<p>Feedback relates to: <i><Tanggapan berkaitan dengan: ></i></p>	<p><u>Please, tick the relevant option/s below:</u> <u><Silakan centang opsi yang relevan di bawah ini:></u></p> <p><input type="checkbox"/> Soil Association Certification Limited applicant or client Certificate <i><Pemohon atau klien sertifikat Soil Association Cert. Limited></i></p> <p>Name: Click here to enter text. <Nama:></p> <p>Certification code (if known): Click here to enter text. <Kode Sertifikat (jika diketahui)></p> <p><input type="checkbox"/> Activities of Soil Association Certification Limited <i><Akitifitas Soil Association Certification Limited></i></p> <p><input type="checkbox"/> Other <i><Lain-lain></i></p>
<p>Clear description of the issue: <i><Penjelasan permasalahan:></i></p>	<p>Click here to enter text.</p>
<p>Evidence supporting the submission: <i><Bukti pendukung untuk pengajuan:></i></p>	<p>Click here to enter text.</p>
<p>Returning your form: <i><Kirimkan kembali formulir Anda:></i></p>	<p>Please send your completed form to: <i><Kirimkan formulir yang telah Anda isi ke:></i> <i>forestrycomplaints@soilassociation.org</i></p> <p>OR via mail to: <i><ATAU melalui bersurat ke:></i> Forestry Team, Soil Association Certification, Spear House, 51 Victoria Street, Bristol, BS1 6AD, United Kingdom.</p>